

# CANCELLATION POLICY

Once a student has officially confirmed their participation in an IAP program by paying the \$500 deposit and completing an application, student becomes subject to the standard cancellation policy as follows:

## What if student seeks to withdraw, independent of any decisions made by IAP or their home university?

- Program cancellations and requests for refunds must be made in writing to IAP through email.
- Refunds and cost liability are determined based on the date when written cancellation notice is received from the student.
- **After the deposit deadline and program is confirmed, the deposit of \$500 is non-refundable.**
- **61+ days from program start date:** student is responsible for deposit, but remaining balance program fee is 100% refundable.
- **1-60 days from program start date:** student is responsible for deposit, but remaining balance program fee is 50% refundable.
- **If student withdraws on program start date or during the program:** student is responsible for 100% of program fee.
- Failure to attend does not constitute official cancellation.

## What if the student's home university cancels the program?

- **Cancellation on/before the application deadline:** IAP will refund the \$500 deposit.
- **61+ days from program start date:** IAP will refund all payments made, except the deposit.
- **1-60 days from program start date:** Student is responsible for deposit and 50% of remaining balance program fee.

## What if IAP cancels the program prior to the original start date?

- IAP will refund student all payments made, including the deposit.

## Note:

- **DO NOT BOOK AIRFARE UNTIL YOUR APPLICATION HAS BEEN ACCEPTED AND PROGRAM HAS BEEN CONFIRMED.**
- There are no refunds for meals, accommodation, cultural activities/excursions, or transportation missed by student.
- U.S. passports must be valid 180 days from the date of **RETURN** into the USA.
- Student choosing to travel with a non-US passport is responsible for obtaining any necessary travel visas or special documents.
- If participating in any program that does not already include international travel/health insurance, it is required to purchase international travel/health insurance in order to be accepted into the program. Please submit a copy with application.
- Please reference your International travel/health insurance for travel related matters.
- **In the event that a program is canceled due to an emergency after the program start date, IAP nor the university will be held liable due to FORCE MAJEURE. IAP will make every effort possible to refund recoverable costs. Housing is not a recoverable cost.**
- **FORCE MAJEURE:** IAP shall not be liable for failure or delay in the performance of any duties when such delay or failure is due to causes beyond IAP's control that could not have been avoided by the exercise of due care, including, but not limited to, acts of God; natural disasters; riots; war; epidemics; pandemics; terrorist activities; government restrictions; failure of suppliers, subcontractors, or carriers, or the like.

For any questions or concerns, please contact IAP director Vince Amalfitano - vince@italyabroadprogram.com.